

1.5M+ Customer Contacts Each Year

\$ 125M+ Premium Managed

80,000 Policies Managed

200+ Licensed Agents

50 Corporately Licensed States

1 Global Insurance Company

100% Work From Home

When COVID-19 Impacts Your Business, Patra Direct Can Help

Patra Direct provides a flexible, end-to-end solution that deploys omni-channel communication tools to your existing management systems, supporting every part of the customer experience. Inbound or outbound, Patra Direct supports your customer contact centers with voice, email, text, and chat to deliver your brand experience.

Our knowledge of direct-to-consumer insurance marketing and strategy allows us to support new products, customer initiatives and special projects.

Product expertise across commercial and personal lines: E&O, D&O, DPL, Property and Auto, Workers Comp, General Liability, Umbrella and more.

- ☑ New business placement:
Lead qualification
- ☑ Chat support
- ☑ Policyholder services:
Payment processing, endorsement processing, renewal processing